



Company Profile



OUR PROFILE

PT COMTRONICS has been operating since 2000, started out when a Better Quality of Internet with a Guaranteed After-Sales Service is highly increasing on demand. Therefore we put the idea to make our Commitment as a part of our tradition so that we always prioritize the principle of how Customers want to be served.

Our SYSTEM has a long history in the world of telecommunications. The early development began from a sister company which has been engaged in telecommunication since 1970 as well as Centronix, PT; Panorama Timur Jaya, PT; Aditech Matra, PT for both civilian and military purposes.

We have applied the principles of Good Corporate Governance on Compliance, Professionalism, Reliability and Sustainability.

We have been servicing customers from a wide range of businesses such as education, manufacturing, government, broadcasting, tranformation, financial services, servicing and also SMEs.

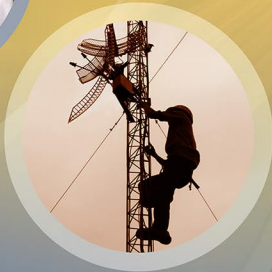
OUR VISION

To be a world class Company



OUR MISSION

- To provide the best service and improving the quality of human resources
- Services Development and innovative products addition in order to serve the needs of customers



OUR COMMITMENT

To be able to give satisfaction continually in every aspect for the customers who always support us on improving our creativity and developing in any fields from time to time



**"INFORMATION is everything either through Data, Voice and Visual.
The Ability to Process and Use the Information is the Key to Unlock the Potential."**

OUR PRODUCTS

VPS VIRTUAL PRIVATE SERVER



- ✓ **Managing your Account**
- ✓ **AMP**
- ✓ **CPanel**
- ✓ **WHM**
- ✓ **File Management**

VPS Hosting includes our 4GB, 6GB, and 8GB VPS Hosting Plans. VPS Hosting is similar to owning a Condo. While you still share things on the property, you are ultimately responsible for maintaining your own property and repairs inside the condo.

There is also significantly less residents per building and assigned parking. On a Virtual Private Server, you are allotted resources that are not shared by everyone. The over all CPU time and memory are shared across all accounts on the machine, but at the same time portions of those resources are always dedicated to each account. This allows for more power and flexibility than being on a shared account.

NETWORK SOLUTION

- ✓ Guaranteed high service availability with premium quality as a solution of global and domestic internet need
- ✓ Warranty CIR 1:1
- ✓ A wide selection of bandwidth according to your needs at a competitive price
- ✓ Diverse last mile which are wireless, fiber optic or a combination of both (1 as the main link and 1 as a hot back-up)
- ✓ No Investment! Wireless device / fiber converter and router devices are provided by COMTRONICS
- ✓ Warranty interconnectedness with the largest international network spreads over 200 countries around the world, as well as the some exchanges in Indonesia



NETWORK SOLUTION



OUR PRODUCTS

VSAT

VERY SMALL APERTURE TERMINAL



VERY SMALL APERTURE TERMINAL

VSAT a satellite-based communication systems, could be the solution to provide the internet to the areas which are not covered by either wireless or fiber optic networks.



VPN SOLUTION



FROM ANY DEVICE



FROM ANY LOCATION

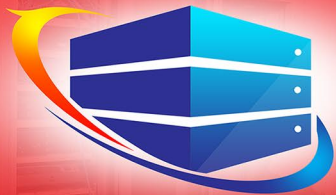


Partners & Suppliers Branch Office Temporary Office Fixed Teleworkers

OUR PRODUCTS

COLOCATION SERVICE AND WEB HOSTING

Colocation Service is suitable for companies that need continuous planning solution business by placing sever machines at Comtronics data center supported by high and reliable service availability, and easy access from anywhere and anytime.



COLOCATION SERVICE & WEB HOSTING



As for mail and web needs, we offer web hosting solution with a user friendly management system and data safety. This solution is very advantageous for the company as it does not require any investment, yet the company can still control the data freely.

MARKET SEGMENTATION

MARKET SEGMENTATION

COMTRONICS has been operating for more than 1 decade and specially served corporate customers. Hundreds of customers with various needs have enjoyed the best of COMTRONICS services.



Manufacture



Education



Government



Broadcasting



Transportation



Finance



SME



Pharmacy



Hospitality

MAINTENANCE SERVICE

MAINTENANCE SERVICE



MAINTENANCE SERVICE

Solution for new-established and developing companies in IT

We provide hardware and software that match company's needs and design an appropriate network configurations which are not only easy to operate and maintain but also are cost efficient.



ESCALATION PROCEDURES

ESCALATION PROCEDURES

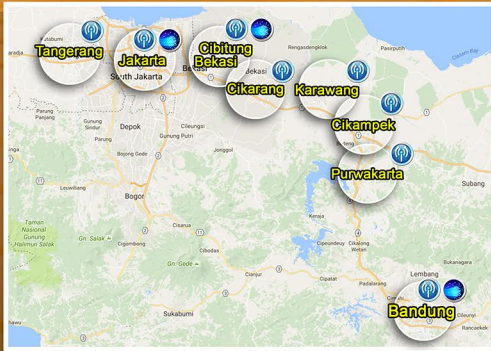
"We have implemented a service complaints system to guarantee our customers the availability of the services..



With the system that we apply, the customers will always find comfort in using the entire COMTRONICS services"

COVERAGE

COVERAGE AREA



WIRELESS

Purwakarta, Cikampek,
Karawang, Cikarang,
Cibitung



FIBER OPTIC

Bandung, Jakarta,
Tangerang, Bekasi
(JABODETABEK)



VSAT

All areas of Indonesia

OUR CLIENTS

OUR CLIENTS



"Join the hundreds of customers who have enjoyed our best services..."

PT. COMTRONICS SYSTEMS

Head Office

Jl. Soekarno Hatta No.409
Pipamas Building 3rd Floor
Bandung 40243
Ph : +62 22 522 4150
Fax : +62 22 522 4205

Branch Office Jakarta

Omega Building 3rd Floor
Kramat Raya 61A
Jakarta Pusat 10450
Ph : +62 21 390 5397
Fax : +62 21 390 5497

Branch Office Bekasi

Komplek Sunter Niaga Mas
Tarum Barat 2 Blok C2-1E
Bekasi 17530
Ph : +62 21 2947 1042
Fax : +62 21 2947 1043