

# iSystem Asia Introduction For Universities



# Who We Are

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# Who We Are

Management & Technology Consulting Firm focusing on  
Customer Relationship Management

## SERVICES RANGE

CRM Training &  
Certification

Consultancy &  
Advisory

Information  
System  
Implementation

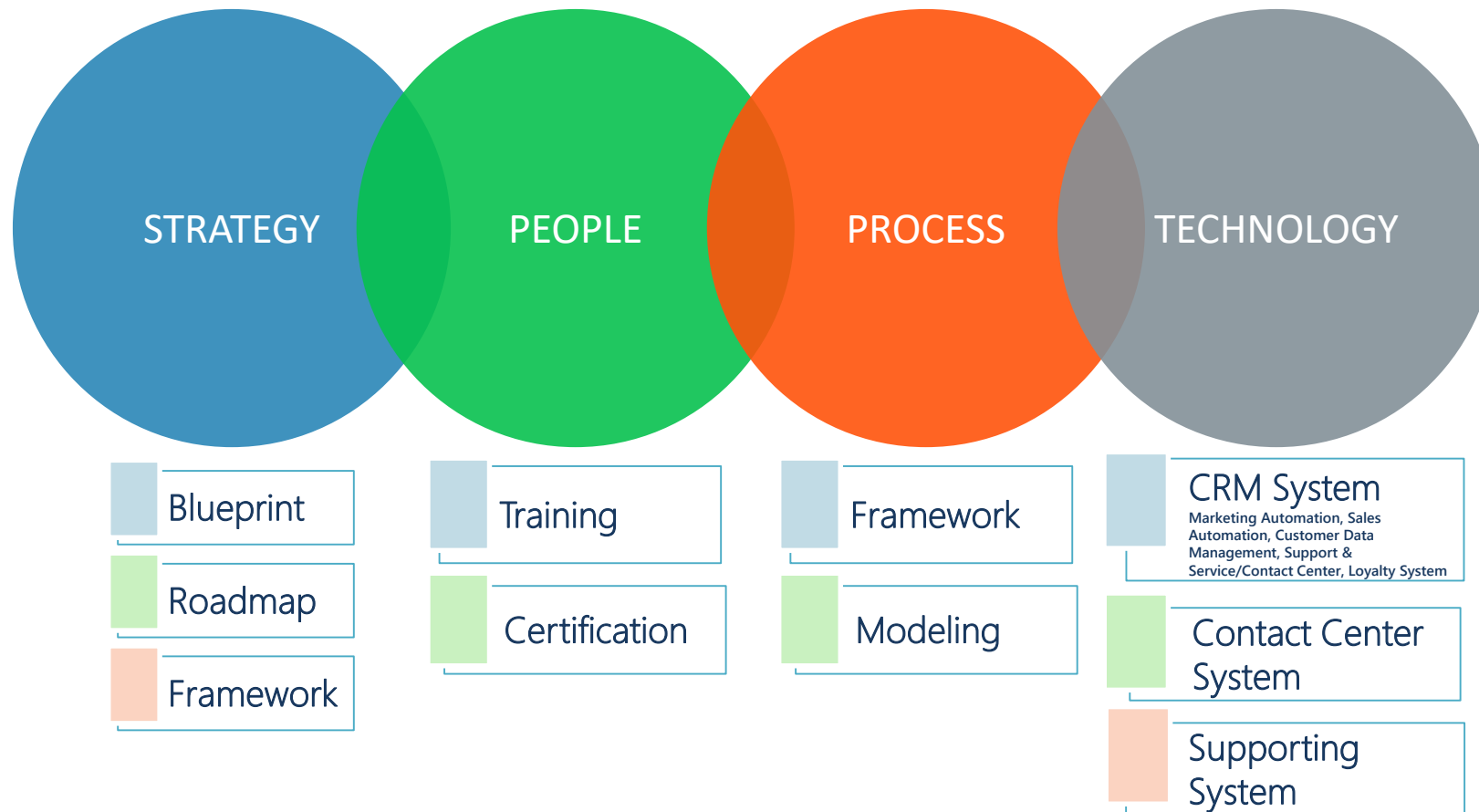
  
Customer Strategy Excellence Center



# Our Approach

We are in the business of aligning, developing and orchestrating the ingredient of success.

THE STRATEGY | THE PEOPLE | THE PROCESS | THE TECHNOLOGY



# Full Range of CRM Services



# Vision, Mission & Values

## Vision

To be the most preferred CRM services provider company in Indonesia and Asia by delivering customer-centric services & exceptional customer experiences.

## Mission

To act as CRM center of excellence where organizations and professionals can discover CRM best practices.

## Values

Customer-centric  
Reliable  
Meaningful



# Strategic Alliances

bpm'online

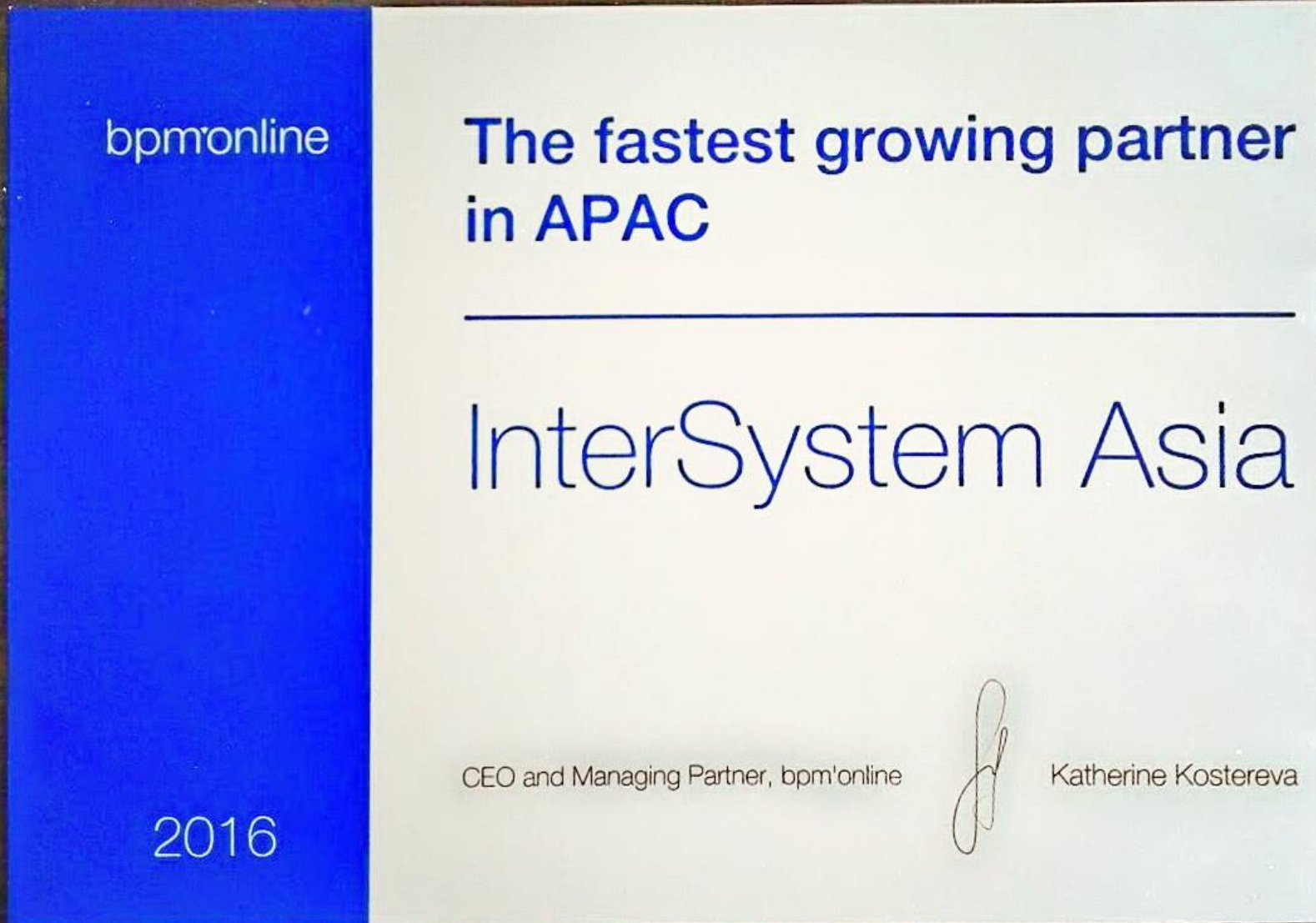
Process-driven CRM Solutions

bpm'online CRM partner in Indonesia,  
Top 15 bpm'online Partner



Business Management Platform

# Recognition



iSystem Asia Awarded as  
the Fastest Growing  
Partner in Asia Pacific by  
bpm'online

bpm'online Global Tour 2017  
Boston on May 12, 2017





# Our Customers



**Citilink**



**TEKNIK INDUSTRI**  
UNIVERSITAS INDONESIA



# Our Customers



Badiklat Kementerian  
ESDM



PTPN XI



PT WIJAYA KARYA (Persero) Tbk.



PT. Pinus Merah Abadi



Ditjen Minerba



thank  
you!



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